

# **Title: Technology Team Lead**

## **Location: Dearborn, MI, US**

### **Summary**

The primary role of the Technology Team Lead is to be responsible for envisioning and setting goals for information technology for both a website application and proprietary billing system. The Technology Team Lead will act as a liaison between Corporate IT, Risk and Assessment, Compliance and the Business Departments for management, enhancement and compliancy of controls to a proprietary billing system and website.

### **Job Responsibilities**

- To develop subject matter expertise of the core business and apply that understanding to IT development and enhancements to include both a proprietary billing system and website application
- Develop and review specification documents that align with the business and business objectives
- Perform UAT testing and review of results against specification
- Review completed tasks to ascertain compliance with IT governance and standard
- Manage and monitor all team members and provide necessary advice and guidance
- Perform periodic risk assessments and initiate risk control strategies
- Coach all team members and motivate them to produce desired results
- Organize regular seminars and trainings to teach team members new techniques and methods
- Ensure corporate risk and assessment training is scheduled and completed for and by staff
- Keep up with trends in the constantly evolving information technology industry
- Perform regular IT audit to discover areas of weaknesses and fortify them
- Work alongside other departments to achieve company goals and visions
- Write and forward regular reports to the management
- Provide solution to any complex IT related challenges in the organization
- Perform regular appraisal of team member's performance and devise strategies to help with improvement
- Ensure testing is done to protect data from unauthorized access

### **Education and/or Experience**

- Bachelor's degree in Computer Science or related field
- Experience in a Managerial role and/or within cross functional teams/departments
- Experience in similar role would be advantageous
- Excellent technical, diagnostic, and troubleshooting skills
- Strong leadership and organizational abilities
- Excellent communication, motivational and interpersonal skills

### **Other Requirements**

- Position is full-time